

## **HARASSMENT in custody issues**

St Pius X School OSHC

**In accordance with our Safety Policy St Pius X OSHC is committed to providing a safe, non-threatening environment for its staff and children, particularly when dealing with conflicts arising through custody issues.**

When a parent insists on taking a child against the other parent's authority we will undertake the following procedure:

1. Tell the parent we haven't been advised of the access visit and we must ring the custodial parent for verification.
2. Try to avoid conflict and don't argue in front of the child/ren.
3. Ask the parent to sign the children out .
4. Ring the parent to advise the children have been taken. It is up to the parent to call the police.
5. If the parent can't be contacted, ring police directly and advise them a child has been taken from our care without permission.
6. If there is a restraining order in place ring the police directly, immediately.